



September 7, 2017

CUSTOMER SERVICE CENTER
Phone: 800-824-2330

E-MAIL
contact@fecrwy.com

WEBSITE
www.fecrwy.com

EMERGENCY NUMBERS:
General/Emergency Line:
800-342-1131(Press 1 to report a railroad emergency.)

To report illegal dumping, contact the FECR Environmental Department at (904) 279-3277.

Hurricane Irma

FEC continues to closely monitor the path of Hurricane Irma, which is currently moving towards the east coast of Florida. The storm is projected to move from the southern tip of Florida all the way up the coast over the next few days. Given Irma's current track and forecasted path we expect our operations to be impacted by the storm and are planning to make the following adjustments to our schedules:

Train Service

Thursday, September 7th

FEC will operate the following mainline trains:

Southbound: 101

Northbound: 202 and 222

Local train service changes will be communicated individually to the affected customers

Friday, September 8th

FEC will not operate mainline or local train service

Terminal Hours / Operations:

FEC Terminals will no longer accept in-gate traffic based on the below noted times:

Wednesday, September 6th

Fort Lauderdale - 2000

Thursday, September 7th

Cocoa – 0800

Jacksonville – 1000

Port Miami - 1200

Miami - 1500

Fort Pierce -1700

Terminals will be closed for all out-gating shipments at the below noted times:

Friday, September 8th

Fort Lauderdale – 1200

Miami – 1200

Fort Pierce – 1700

Cocoa – 1700

Jacksonville – 1700

FEC Highway Services

Pickups originating out of the below terminals are no longer being accepted:

- Charlotte, NC
- Atlanta, GA
- Fort Lauderdale, FL

Pickups originating out of all terminals will no longer be accepted for September 8th, 9th and 10th

Deliveries will be unavailable for all terminals on September 9th and 10th

If Irma's path deviates from what is now anticipated the plans outlined above may change and we will issue an additional Customer Advisory at 1730 EST.

FEC's Customer Service team is available 24/7 should you have questions concerning specific shipments or service. You can reach our Customer Service Team at 800-824-2330 or FECR_Cust_Svc@fecrwy.com.

