



FEC IMPLEMENTATION OF POSITIVE TRAIN CONTROL (PTC)

March 1, 2020

**CUSTOMER SERVICE
CENTER (24 HOURS)**

Phone: 800-824-2330

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EMERGENCY NUMBERS:

General/Emergency Line:
800-342-1131 (Press 1 to
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To report illegal dumping,
contact the FECR
Environmental Department at
(904) 279-3277

**CUSTOMER SERVICE
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release@fecrwy.com

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fectsc@fecrwy.com

Trucking
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On Thursday, February 27th, the Federal Railroad Administration (FRA) released the fourth-quarter 2019 status report on railroads' progress in implementing positive train control (PTC) systems as required by Congress.

In this report, Florida East Coast Railway (FEC) is listed as one of eight host railroads considered to be "at risk" of not fully implementing PTC by December 31, 2020 as required on the 66 mile segment of our railroad that has freight traffic co-mingled with passenger trains operated by Virgin Trains (VTUSA).

As a historically innovative company, FEC has fully supported the development of PTC in the rail industry and on its network. We are working diligently with VTUSA, and the companies who provide this technology, to design, develop and install this system on the shared corridor between West Palm and Miami. Together, this PTC Team has been working according to a detailed and thoughtful implementation and test plan to complete installation of the PTC system by the December 31st, 2020 deadline. The plan includes contingencies for any unforeseen delay in our progress that ensures the continued, uninterrupted movement of freight trains so that FEC customers are not impacted in any way.

Thank you for your continued support and business relationship with Florida East Coast Railway!

Customer Service Center

Our Customer Service Team is currently available 24/7 via phone at 800-824-2330, or via email to answer any questions you may have regarding specific shipments or service. You may also obtain information on shipments via FECR Connect. Customers can request access to FECR Connect at www.fecrconnect.com.